

Deborah.Easterling

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5-6-13

2012-177-WS
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From: Nina.Gates
Sent: Monday, May 06, 2013 9:37 AM
To: Deborah.Easterling
Subject: FW: clarification

From: Linda Stevenson [<mailto:lks@comporium.net>]

Sent: Sunday, May 05, 2013 2:19 PM

To: Scott, Dukes

Cc: Norman Ralph; Hayes Wes ; PSC_Commissioner.Fleming; 'Commissioner Howard'; PSC_Commissioner.Hall; PSC_Commissioner.Hamilton; PSC_Commissioner.Mitchell; PSC_Commissioner.Whitfield; PSC_Commissioner.Wright; 'Church Jolene'; 'Clark Joyce'; 'Kelly Macaluso'; 'Steve Kunzmann'; tcwateradvisory@hotmail.com; 'Walles Elizabeth'; 'Funderburk, Charlie'; 'Hersey Dottie'; 'Kirby, Ron'; 'Landvik-Larsen Chris'; 'Perkins, Stephen'; 'Sheppard George'

Subject: clarification

C. Dukes Scott, Executive Director
Office of Regulatory Staff

I represent the Tega Cay Water Advisory Council (TCWAC) and as such, I am requesting information from you as the Head of Regulatory Staff.

Order 2013-79, page 8 provides the following information.

"The Commission therefore requests that the ORS conduct such inspections, audits, and examinations necessary to ensure that TCWS takes all measures needed to continue improvements in facilities, infrastructure, and customer service for a nine month period from the date of the merits hearing, and that the ORS provide the Commission with a written report of its findings."

Members of the TCWAC have reviewed information from Jeffery Nelson submitted to PSC that "As of the date of this letter, ORS has not received any of the information or materials which the Company committed to providing by April 19, 2013. Neither has the Company contacted ORS to request an extension of the agreed upon April 19th deadline."

It was our understanding from reading the Order that ORS would conduct required inspections, audits, and examinations not that they would receive a report from Tega Cay Water Service. Why is this part of the PSC Order not being implemented? This is very important in view of the five significant sewer spills experienced since the merit hearing in January 2013.

We further requested that we be allowed to observe these inspections and examinations. To date we have not been informed of any inspections or examinations or proposed dates.

We anticipate a quick response.

Linda K. Stevenson
3024 Point Clear Drive
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